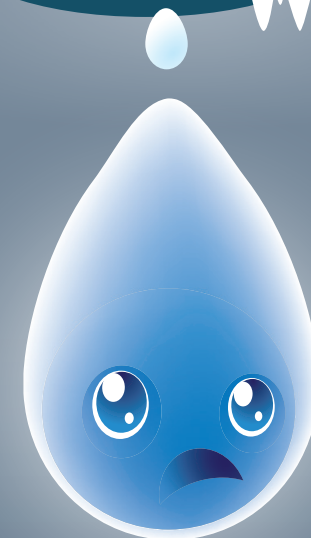


FROZEN PIPES CAN FLOOD HOMES

Winter is upon us again and it's
a timely reminder that our
water pipes need to
be ready



NI Water's top tips for everyone

- Wrap up pipes and water tanks with lagging
- Fix dripping taps – even a small trickle can result in a frozen pipe
- Find your property's stop tap and test it – most are under the kitchen sink
- Leave the heating on low if you go away
- Service your boiler annually
- Keep the name of a plumber handy & visit watersafe.org.uk



If you're a student a burst pipe can destroy -

- Any furniture you may own
- Electronic equipment you left behind
- Your class notes, textbooks or coursework

You can stop this by

- Knowing where the stop valve is and asking others if they know
- Check with your landlord if all the pipes in the house are lagged
- Take all valuables with you or store in a safe location

It is in your interest to know if the property you are renting is protected from burst pipes; it may not be your house, but it is your stuff!



If you're a business a burst pipe can cause -

- Flood damage to stock and to the premises
- Loss of earnings if you have to close

You can stop this by

- Ensuring pipes are lagged
- Locate your stop valve and make sure all staff know where it is and how to turn it off
- Consider putting a contingency plan in place, for example a storage tank
- If you have a meter, know where it is and check it regularly. A higher than normal meter reading can identify a leak on your property
- If you are closing down for the holiday period, think about setting your heating timer and have someone check the premises regularly
- Have the number of a plumber who is prepared to attend at night if needed
- Make sure you have adequate insurance

Find out more at niwater.com/winter

northern ireland
water

Delivering what matters